

## Quality policy

The word "QUALITY" at its very core differentiates for each one of us in our lives in DFPCL

- ▶ mere day-to-day existence from Meaningful & purposeful living
- ▶ mere production from Globally bench-marked manufacturing
- ▶ mere sales & distribution from a relationship leading to delight, value & loyalty
- ▶ mere dividends from maximization of returns based on deep-rooted Corporate Governance of the means to this end

"Quality" for us in DFPCL will remain a never-ending journey, a continuous, spiritfull effort to bring pride in what we do.

In the final analysis beyond any external yardstick, ultimately we will measure "Quality" in terms of the pride we feel in our hearts in each of our actions/inter-actions with all our stake-holders, be it suppliers, customers, employees, shareholders and above all, the Society at large.



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